



# THE MSUNDUZI MUNICIPALITY

## PUBLIC NOTICE

**PUBLIC NOTICE: PROVISION OF ESSENTIAL BASIC SERVICES AND ACCESS TO MUNICIPAL FACILITIES DURING THE 21 DAY NATIONAL LOCKDOWN PERIOD 26 MARCH 2020 – 16 APRIL 2020**

**With regards to the planned National Lockdown from 26 March 2020 – 16 April 2020, members of the public are advised as follows:**

### **REFUSE COLLECTION:**

- All Domestic refuse collection will be done once every two weeks on the same day as is normally scheduled per area starting from Monday, 30 March 2020.
- Business and Industrial refuse collection will be done once a week on a Wednesday.

### **MUNICIPAL OFFICES AND PUBLIC FACILITIES:**

- All Municipal offices will be closed during the 21 day lockdown period, with the exception of the banking hall for payment of services.
- The banking hall, located on the ground floor of the A.S. Chetty Building, will be opened from Monday to Friday with skeleton staff from 09h00 until 13h00.
- Customers are also encouraged to pay their bills at supermarkets that will be opened during this period such as **Shoprite, Pick & Pay, Checkers, Spar, Makro, Game, Woolworths and Boxer.**
- Customers can also make payment into the municipality's bank account as per the account details provided in municipal account statements.
- Prepaid electricity tokens can be purchased online from all banks using downloaded apps.
- Only the **Emergency Call Centre (ECC)** will be opened during this period. The following numbers are to be used:
  - (i) Life Threatening Emergencies: 0800 033 911/ 033 845 5911
  - (ii) Service Delivery: 033 845 5900/ 033 392 2945
- All Ward Councilors offices will be closed for the full duration of the 21 day lockdown period, however all Councilors will be available during this period.
- All public facilities such as Community Halls, Libraries, Swimming Pools, Art Gallery and Parks will be closed during this period, with the exception of cemeteries and crematoria, which will only be open to the public for the purposes of burial and cremation ceremonies. Community halls will be made available for funerals within the limit of no more than 100 per gathering.
- The Landfill Site will be closed to residents and only open for Business and Industrial customers daily between 08h00 – 16h00, Monday – Friday only.
- The airport will be closed for all normal operations.

### **METER READINGS:**

The municipality will not be reading meters during this period. Consumers are urged to submit their readings via SMS to 083 422 1037/ 067 748 5314 Or Email: [meter.readings@msunduzi.gov.za](mailto:meter.readings@msunduzi.gov.za)

### **MEETINGS:**

No meetings of the Municipal Council will take place during the 21 day lockdown period; however Councilors will avail themselves for any meetings should the need arise.

### **MUNICIPAL JOINT OPERATION CENTRE:**

The Municipality has established a Municipal Joint Operation Committee (MJOC) that will operate from its Disaster Management Department and will be equipped to handle emergencies during this 21 day lockdown period.

The Municipality would like to assure the public that water, electricity, sanitation, disaster management, traffic management and other essential services will operate as normal as possible during this period. The leadership and Management of the Municipality will be available at all times.

All citizens are encouraged to adhere to the call of the President to stay at home during this period and practice the following:

- wash hands frequently with hand sanitisers or soap and water for at least 20 seconds;
- cover our nose and mouth when coughing and sneezing with tissue or flexed elbow;
- avoid close contact with anyone with cold or flu-like symptoms;
- everyone must do everything within their means to avoid contact with other people;
- staying at home, avoiding public places and cancelling all social activities is the preferred best defence against the virus.

**Issued by: Msunduzi Municipality**